**Duo and Umail Information for Emeriti**

**DUO INFORMATION**
- Emeriti are required to use Duo to access their Umail accounts.
- Using Duo requires:
  1. A smartphone or tablet with either Android 7.0 or greater (for android products) or iOS 11.0 or greater (for Apple products)
  OR
  2. A device available at the bookstore for $23, which can take the place of a smartphone for implementation of two-factor authentication. See: https://www.campusstore.utah.edu/utah/U-of-U/UTECH-Accessories/University-of-Utah-DUO-Token/University-of-Utah-DUO-2FA-Token#.XylmkDV7m70
- To set up Duo, follow the instructions at https://ese.idm.utah.edu/duo-management/index.htm. This is easy to do with one exception: when you see the following: “Note: Tap "OK" when asked if Duo Mobile should be able to send push notifications," if you don't see any “OK” to tap, just skip it and move on to the next step.
- For assistance with setting up Duo, please contact the University help desk at 801-581-4000. There is no difference setting up Duo for emeritus/emerita as for any other faculty, so just ask for help setting up Duo and there will be no confusion over whether you are asking for something special.

**UMAIL INFORMATION**
- University Information Technology has changed its policy regarding emeriti having to “opt-in” annually to ensure access to Umail. **Annual opt-in is not required.**